

ALISSON PIROLA

BUSINESS ANALYST | PRODUCT OWNER | UX DESIGNER

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Brussels, Belgium 

PROFILE

System Analysis, Product Owner, Technical Consulting, UX Design and Business & Functional Analysis. Extensive experience in the business and functional area, working in projects with agile and traditional approaches. I am always pursuing for new horizons and challenges, faithfully believing that teamwork reinforces the good results to achieve in IT projects.

WORK EXPERIENCE

SENIOR BUSINESS ANALYST

ATS4IT • Brussels, Belgium • 2021 - Current

Engaged in Business and Functional Analysis, serving as a Product Owner, and proficient in Business Process Management and UX Design. Specialized in elevating clients to the forefront of technology, adeptly managing the implementation of new applications as well as overseeing the decommissioning of legacy systems. Operating within an agile development culture, I contribute to seamless system development and support services.

SENIOR SOFTWARE ENGINEERING

Sonda IT • Brasília, Brazil • 2018 - 2021

Fostered collaboration with the Business and Requirements Team, Product Owner, UX Designer, and Business Processes Management. I demonstrated a track record of outstanding results by effectively aligning business needs and successfully developing/maintaining systems for the Brazilian Electoral Justice at the Superior Court.

TECHNICAL CONSULTANT & SYSTEMS ANALYST

Capgemini • Brasília, Brazil • 2014 - 2018

In my roles as Product Owner, Business & Requirements Analyst, and UX Designer, I've consistently delivered direct results that significantly enhance customer satisfaction. I've expanded the understanding of quality and efficiency through the analysis of applications and meticulous documentation. I've actively presented and implemented process improvements within my domain, garnering positive feedback and positively influencing the outcomes of assigned goals and challenges.

EDUCATION

DEGREE - SYSTEMS' INFORMATION

UniCesumar • Maringá, Brazil

2009 - 2012

POST DEGREE - C# .NET APPLICATIONS

UniCesumar • Maringá, Brazil

2011 - 2013

MASTER - INTELLIGENT SYSTEMS

UnB • Brasília, Brazil

2013

MBA - BUSINESS PROCESS MANAGEMENT

IPOG • Brasília, Brazil

2018 - 2020

CERTIFICATES

SCRUM PRODUCT OWNER

Scrum Alliance

USER EXPERIENCE - UXPM 1 & 2

UX Alliance

REQUIREMENTS ENGINEERING

IREB

PROFESSIONAL SCRUM MASTER

Scrum.org

PRODUCT LED & MANAGEMENT

Pendo

PROJECT COLLABORATION

VOLVO - HR & LOCAL CAPABILITIES APPLICATIONS

ATS4IT • Brussels/Gent, Belgium • 2021 - Current

Leveraging **Volvo Cars Gent** to the next level of technology by means of decommissioning legacy systems and supporting new applications, all of that within an agile culture for system development and support services.

LUXAIR AIRLINE - MOBILE APPLICATIONS

ATS4IT • Luxembourg City, Luxembourg • 2022 - 2023

Delivering comprehensive functional analysis for the **LUXAIR airline** company's mobile application, ensuring the alignment of the system with the client's needs while upholding the highest expected quality standards.

TSE - ELECTORAL APPLICATIONS

Sonda IT • Brasília, Brazil • 2018 - 2021

Creating new high-end solutions in an Agile Team at the **Superior Electoral Court (TSE)**, also being part of the supporting systems teams of legacy applications.

- Product Owner to manage new projects and applications by means of meetings, design thinking and workshops along with other elicitation methods.
- Business & requirements analysis and UX designer to develop and elaborate the necessary documentation (mockups, wireframes, user stories, use cases), as well as testing and monitoring applications by demand.

ANEEL - GOVERNMENT APPLICATIONS

Capgemini • Brasília, Brazil • April 2014 - January 2018

Supporting legacy systems and new applications at the **Brazilian Electricity Regulatory Agency** in an agile culture and in a multidisciplinary team.

- Planning and monitoring new projects and / or support of legacy systems that exceed the contractual Function Point.
- Development of the necessary documentation (technical design, mockups, wireframes, user stories, use cases) and monitoring the demands to be developed by internal or external DEV team.

CAIXA - SIBEN & SIAOI (SOCIAL BENEFITS AND MORTGAGE APPLICATIONS)

Capgemini • Brasília, Brazil • March 2014 - April 2017

Implementation and customization of the "IBM Cúram Social Program Management Platform" tool for the management of the **Government Social Benefits**. Collaboration in traditional methodology to integrate and bring benefits within the roles of the Business / Requirements Analysts.

- Exchange of experiences with the national and international group.
- Survey and requirements review for analysis and specification, as well as development of Business Use Case; Vision Document; Screen's prototype - mockups; Technical Design.
- Meetings and Workshops - BPM; Reviews, Validations and Approvals of processes and documents; Business Rules Management.
- Changes and Impact Analysis documentation (AIMD) also contemplating size estimates (function point / UST).
- Decision-making and support of the requirements/business analyst team.

KNOW-HOW

Agile • Kanban • Lean • WF



Azure • Redmine • Trello • Jira



SQL • Query • Oracle • DB2



Figma • Axure • Sketch



Adobe XD • Photoshop



Bootstrap • Material Design



APF • UST • HST • MH



SharePoint • TFS • DevOps



BMPN • BPM • AS-IS • TO-BE



BugZilla • Mantis



Git • SVN • ClearCase



LANGUAGES

PORTUGUESE (BR)

native

ENGLISH

advanced

ITALIAN

advanced

FRENCH

professional

SPANISH

basic

NATIONALITY

BRAZILIAN

eligible to work in Mercosul

ITALIAN

eligible to work in Europe
